Goodwin Medical Assoc - Privacy Notice

This Privacy Notice provides details of the personal data we collect from you, what we do with it, how you might access it and who it might be shared with.

Our Contact Information (Data Controller)

Goodwin Medical Assoc

Suite 2 Welbeck Mansions 35A Welbeck Street W1G 8EZ United Kingdom

Mobile: +447595363052 Telephone: +447595363052

Company Email: stephgoodwin@me.com

What we do with your personal data

We process personal data only for the purpose for which they are collected. The purpose is dependent on whether you use only our website, or additionally, our services. If you use our services you are required to register and we collect your personal data. We use this personal data for the provision of the service or the performance of the contract. We may use your personal data for other similar purposes, including marketing and communications, but that will only occur in the case we have your consent or another legal justification for doing so.

From our **Patients** we process and retain personal data for the following purposes and periods, with the applicable legal basis.

| Processing purpose | Legal basis | Retention period |
|--|--|-------------------------|
| Consultation | we have the data subject's consent | Until consent withdrawn |
| Examination | we have the data subject's consent | Until consent withdrawn |
| Treatment | we have the data subject's consent | Until consent withdrawn |
| Prescribing Services | we have the data subject's consent | Until consent withdrawn |
| Referral | we have the data subject's consent | Until consent withdrawn |
| Payment Services | we have a contract with the data subject | Until service completed |
| Communications, marketing and intelligence | we have the data subject's consent | Until consent withdrawn |
| Insurance claims | we have the data subject's consent | Until consent withdrawn |

From our **Consultants** we process and retain personal data for the following purposes and periods, with the applicable legal basis.

| Processing purpose | Legal basis | Retention period |
|-----------------------|--|--------------------------|
| Locum Doctor Services | steps are required prior to a contract with the data subject | Until contract completed |
| Identity verification | steps are required prior to a contract with the data subject | Until contract completed |

From our **Children** we process and retain personal data for the following purposes and periods, with the applicable legal basis.

| Processing purpose | Legal basis | Retention period |
|--------------------|------------------------------------|--|
| Patient Care | we have the data subject's consent | Until 25 years old according to NHS guidelines |

From our **Website Visitors** we process and retain personal data for the following purposes and periods, with the applicable legal basis.

| Processing purpose | Legal basis | Retention period |
|------------------------|--|------------------|
| Website data analytics | it's in our legitimate interest (Communications, marketing and intelligence) | to be confirmed |

From our **Contractors** we process and retain personal data for the following purposes and periods, with the applicable legal basis.

| Processing purpose | Legal basis | Retention period |
|--|---|-------------------------|
| Employee Recruitment and Employment | it's in our legitimate interest (Business operations and due Diligence) | Until service completed |

What personal data do we collect?

The personal data we collect depends on whether you just visit our website or use our services. If you visit our website, you do not need to provide us with any personal data. However, your browser transmits some data automatically, such as the date and time of retrieval of one of our web pages, your browser type and settings, your operating system, the last web page you visited, the data transmitted and the access status, and your IP address.

If you use our services, personal data is required to fulfill the requirements of a contractual or service relationship, which may exist between you and our organisation.

We collect:

- Date of Birth
- Parents contact details
- Curriculum Vitae
- Employee Performance Data
- GMC certificate

- Medical Qualification Certificates
- Passport
- Banking Details
- Confidential Correspondence
- Email, Social Networks
- · GP name and address
- Location Information
- Name
- Occupation
- Patient Notes
- Telephone contact details
- IP Address

We collect sensitive personal data and do so under the following legal basis:

- Known allergies
 - 9(2)(a) Explicit consent of the data subject
- Medical reports
 - 9(2)(a) Explicit consent of the data subject
 - 9(2)(h) For purposes of medicine, health or social care or health professionals
- · Results of treatments
 - 9(2)(a) Explicit consent of the data subject
- Vaccinations
 - 9(2)(a) Explicit consent of the data subject
 - 9(2)(h) For purposes of medicine, health or social care or health professionals

We collect your personal data from the following indirect sources

| Data subject type | Personal data type | Indirect source name |
|-------------------|--------------------|----------------------|
| Patients | Name | Consultant Referral |
| Patients | Name | |

Who might we share your personal data with?

To maintain and improve our services, your personal data may need to be shared with or disclosed to service providers, other Controllers or, in some cases, public authorities. We may be mandated to disclose your personal data in response to requests from a court, police services or other regulatory bodies. Where feasible, we will consult with you prior to making such disclosure and, in order to protect your privacy, we will ensure that we will disclose only the minimum amount of your information necessary for the required purpose.

We transfer personal data to the following organisations and countries:

| Data subject type | Organisation name | Туре | Country |
|-------------------|-------------------------|------------|----------------|
| Children | Midexpro | Processor | United Kingdom |
| Children | National Health Service | Controller | United Kingdom |

| | General Practitioners | | |
|--------------------------------------|--|------------|----------------|
| Children | Specialist Doctor | Controller | United Kingdom |
| Children | The Doctors Laboratory | Processor | United Kingdom |
| Consultants | Barclays Bank | Processor | United Kingdom |
| Consultants | Fuse Accountants | Processor | United Kingdom |
| Contractors | Barclays Bank | Processor | United Kingdom |
| Contractors | Fuse Accountants | Processor | United Kingdom |
| Employees / Prospective Employees | Barclays Bank | Processor | United Kingdom |
| Employees / Prospective Employees | Fuse Accountants | Processor | United Kingdom |
| Employees / Prospective Employees | HR Direct | Processor | United Kingdom |
| Patients | Barclays Bank | Processor | United Kingdom |
| Patients | Insurance Company | Controller | United Kingdom |
| Patients | Jane Buswell | Processor | United Kingdom |
| Patients | Mailchimp | Processor | United States |
| Patients | Midexpro | Processor | United Kingdom |
| Patients | National Health Service General Practitioners | Controller | United Kingdom |
| Patients | Quickbooks | Processor | United Kingdom |
| Patients | Specialist Doctor | Controller | United Kingdom |
| Patients | Specialist Pharmacy | Processor | United Kingdom |
| Patients | The Doctors Laboratory | Processor | United Kingdom |
| Website Visitors | Google Analytics | Controller | Ireland |
| Website Visitors | Smart Little Web | Processor | United Kingdom |

When a Processor or Controller is in a country outside the EU, we apply the necessary safeguards which may include, confirming whether the EC approves of transfers to the country, whether we need to use the EC's model contracts or, if the transfer is internal to our organisation, commitment to Binding Corporate Rules. Details of these safeguards may be obtained by contacting us directly.

How do we look after personal data

We limit the amount of personal data collected only to what is fit for the purpose, as described above. We restrict, secure and control all of our information assets against unauthorised access, damage, loss or destruction; whether physical or electronic. We retain personal data only for as long as is described above, to respond to your requests, or longer if

required by law. If we retain your personal data for historical or statistical purposes we ensure that the personal data cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal data.

How can you access your personal data?

You have the right to request access to any of your personal data we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

If you would like to make a request to see what personal data of yours we might hold, you may make a request from our company website or here.

Where you have previously given your consent to process your personal data, you also have the right to request that we port or transfer your personal data to a different service provider or to yourself, if you so wish.

Where it may have been necessary to get your consent to use your personal data, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal data without affecting the lawfulness of processing based on consent before your withdrawal.

Our Supervisory Authority

You have the right to lodge a complaint with any Supervisory Authority. See our Supervisory Authority contact details below

United Kingdom Water Lane, Wycliffe House Wilmslow - Cheshire SK9 5AF international.team@ico.org.uk +44 1625 545 745 www.ico.org.uk